

**CAREER
PATHS**



Flight Attendant

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Express Publishing

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Get ready!

1 Before you read the passage, talk about these questions.

- 1 Why are announcements before landing important for flight attendants to make?
- 2 What are some important things that passengers may be asked to do as they approach the airport for landing?



Good morning ladies and gentlemen. We hope you have enjoyed your flight on Chambliss Airways. We will be landing at JFK International Airport shortly. Before we do, we need to take care of a few items. Please return to your seats and **collect** your belongings. Flight attendants are coming around to collect any **trash**. **Pass** any items you wish to **discard** to them. Did you **recline** your seat? Please, return your **seatback** to its original **upright** position. Also, **lower** any **armrests**. **Tray tables** should be **locked** into place. Also, we ask that you **turn off** and stow any electronics. Carry-ons go in the overhead bins or under the seat. Finally, please **buckle** your seatbelt and prepare to land. We hope you enjoyed your flight from Athens to New York. We look forward to flying with you again soon.



Reading

2 Read the announcement script. Then, mark the following statements as true (T) or false (F).

- 1 ___ Passengers are asked to recline their seats before landing.
- 2 ___ The armrests need to be lowered before landing.
- 3 ___ Carry-on items can be placed in overhead bins.

Vocabulary

3 Match the words or phrases (1-9) with the definitions (A-I).

- | | |
|----------------|------------------|
| 1 ___ seatback | 6 ___ tray table |
| 2 ___ collect | 7 ___ buckle |
| 3 ___ pass | 8 ___ discard |
| 4 ___ recline | 9 ___ lower |
| 5 ___ turn off | |

- A to gather objects together
 B to hand an object to someone else
 C to cause something to incline backwards
 D the part of the chair your back rests on
 E a small piece of plastic used to eat or work on that is used on an airplane
 F to power down electronic items
 G to throw something away
 H to attach two sides of something together in order to hold something
 I to move something closer to the ground





4 Read the sentences and choose the correct words or phrases.

- 1 The flight attendant collected our **seatback/ trash** before we landed.
- 2 The **tray tables/armrests** make the airplane seats more comfortable.
- 3 It is important for your seat to be **upright/ buckled** before we take off.
- 4 I **locked/discarded** my tray table in the correct position.

5 Listen and read the announcement again. Where can carry-ons and electronics be placed before landing?

Listening

6 Listen to a conversation between a flight attendant and a passenger. Mark the following statements as true (T) or false (F).

- 1 The man asks the woman to recline her seat.
- 2 The man says that the woman can leave her phone on.
- 3 The woman says she will put her carry-on item under her seat.

7 Listen again and complete the conversation.

Flight Attendant: We are getting ready to land. Do you have any **1** _____ ?

Passenger: No, I **2** _____ already.

Flight Attendant: Then please **3** _____ into position.

Passenger: Okay, sure. Sorry about that.

Flight Attendant: You will also have to return your seat back to an **4** _____ .

Passenger: Do I need to **5** _____ my phone?

Flight Attendant: Please. Electronics sometimes interfere with our radios. Can I put **6** _____ - _____ in the overhead bin?

Passenger: No, thank you. I will just put it under the seat.

Speaking

8 With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

We are getting ready to ...

You will also ...

Can I put ...?

Student A: You are a flight attendant. Talk to Student B about:

- discarding trash
- changing their seat position for landing
- stowing his or her carry-on item

Student B: You are a passenger. Talk to Student A about what you need to do to prepare for landing.

Writing

9 Use the conversation from Task 8 to fill in a checklist of flight attendant duties before landing.



Chambliss Airways

Checklist Before Landing

- 1 Trash: _____
- 2 Tray tables: _____
- 3 Seat position: _____
- 4 Electronics: _____
- 5 Carry-on items: _____