

2.1



A Match each job to a workplace in the photographs.

- home carer d
- ER doctor
- researcher
- pharmacist
- physiotherapist
- surgeon

B Match the beginnings and endings to make healthcare job titles.

1. ER		therapist
2. lab	l	doctor
3. home		worker
4. speech		technician
5. social		carer

C Write the missing letters.

- di e tic i a n
- t er pis
- surg n
- res r er
- a ist nt

D Write a or an.

- a dietician
- ER doctor
- job
- interesting job
- home carer
- assistant
- pharmacist
- GP

E Complete the conversation. Write one word in each space.

- A: Are you in healthcare?
 B: Yes, I .
 A: What's job?
 B: I work a hospital.
 A: Are you surgeon?
 B: No, I in the Emergency Department.
 I'm ER doctor.
 A: that exciting?
 B: Well, it boring. it's difficult.
 I'm working hard all day long.

2.2

A Write the opposite of each adjective.

- friendly unfriendly
- bored _____
- polite _____
- helpful _____
- hard-working _____
- difficult _____
- important _____
- good _____

B What is the sound of the (underlined) vowel in each word in the box?

- Write the words in the correct column of the table.
- 🎧 08 Listen and check.
- Practise saying the words.

conontact eay dooctor I lazy male
name not polite right smiling sorry

/ɒ/	/eɪ/	/aɪ/
Job	Say	Fine
	day	

C Study the conversation.

- Complete the conversation with polite language.
- 🎧 09 Listen and check.
- Practise the conversation in pairs.

A: Excuse me.

B: Good evening. Can I _____ you?

A: Yes, _____. I'd like to see a doctor.

B: I'm _____. I'm _____ we're full.

A: Oh, dear.

B: Is it an emergency?

A: Yes, it is.

B: OK, I can put you through to the Emergency Department.

A: Oh, _____ you. That's very _____ of you.

D Make each sentence negative.

🎧 10 Listen and check.

- I'm bored.
I'm not bored.
- She's friendly.

- They're polite.

- He's an ER doctor.

- You are a speech therapist.

- They're good home carers.

E Look at the sentences in Exercise D again. Make each sentence into a question.

🎧 11 Listen, repeat and check.

- Are you bored?
- _____
- _____
- _____
- _____
- _____



2.3

A Study the text.

- Complete Maya's sentences with words from the box. You can use some words more than once.
- What hard and soft skills does Maya have?

'm 's are can have am is

Hi! My name's Maya. I _____ a nurse at St Vincent's Hospital. I love people and I love my job. I _____ a good communicator and I _____ reliable. I _____ not lazy. I _____ a degree in Nursing. I _____ work with other people. I like my colleagues and I like the patients I work with. I _____ use computers and medical equipment. Sometimes I _____ at work during the day and sometimes my work _____ at night. It _____ different every day.

B Find and correct the mistake in each sentence.

- She's medical receptionist.
She's a medical receptionist.
- I don't can use this new computer.

- Soft skills are about you communication skills.

- Nurses they are always helpful.

- Sorry, I'm afraid no.

- I'm going talk about qualifications.

- They no are good employees.

- In the hospital, they are 200 workers.

- Is you a reliable worker?

- Some young workers not have soft skills.

C 12 Listen to ten sentences about emergency departments. Is each sentence positive (✓) or negative (✗)?

- ✓ *Many hospitals have emergency departments.*
- ✗ *A GP is not an emergency department doctor.*
- _____
- _____
- _____
- _____
- _____
- _____
- _____
- _____

D Complete the talk about working in a hospital with words and phrases from the box.

First I'm going to So There What

I'm going to talk about working in a hospital.

_____, there are many different kinds of jobs.

_____ are nurses, doctors and allied health

professionals. You need hard skills for all of these

jobs: knowledge, facts. _____, that's hard skills.

What about soft skills? You need soft and hard skills

to help patients. _____ about you? Do you want

to work in a hospital?



2.4

A Complete the sentences with *a, an, the* or – (no article).

1. Good workers are at _ work every day.
2. The Garton Hospital is _____ very good employer.
3. Our new dental assistant is _____ very reliable.
4. I don't have very good _____ qualifications.
5. • Where's _____ Grace?
• She's in _____ Emergency Department.
6. • Where's _____ doctor?
• Oh, he's in _____ meeting, I think.
7. He's _____ good physiotherapist, but he's often _____ late.
8. She often works at _____ night and at _____ weekend.

B Complete each sentence with a subject pronoun or a possessive adjective.

1. I'm a GP. This is _____ surgery.
2. Good workers are good for patients. _____ are polite and friendly.
3. • Are _____ a surgeon?
• Yes, _____ am.
4. • Martina works with the Brisbane Children's Hospital.
5. • Really? What's _____ job?
• _____'s a manager.
6. • Dr Green and his wife are the owners of this dental surgery.
• That's interesting. What's the name of _____ company?
• _____'s Dental Home.

C Read the notes and talk about surgeons.

Surgeons

good surgeons = precise, know a lot
inside all day – in operating theatre

no patients – learn more about subject
What else?

– soft skills: friendly, reliable, polite, etc.

– hard skills: know a lot about medical conditions



2.5

A Complete the job titles with the endings in the box. You can use some endings more than once.

ant er eon ist or

1. manager_____
2. reception_____
3. assist_____
4. doct_____
5. surg_____
6. therap_____
7. administrat_____
8. dent_____

B Match the adjectives with the nouns. Circle one noun for each adjective.

1. unskilled

qualifications company work

2. difficult

profession job carer

3. medical

manager degree clothes

4. good

listener name travel

5. manual

hospital collar worker

6. soft

skill office certificate

7. interesting

dentist person surgery

8. home

job carer office

C Can you remember the information in Spotlight@Work on page 29 of the Course Book? Try to answer the questions, then check your Course Book.

1. How many types of worker are there?

Three.

2. What are the three types of worker?

3. Which type of work is often badly paid?

4. What are the two types of manual worker?

5. Are cleaners professionals?

6. Is a hospital manager a manual worker?

7. Which type of worker are managers?

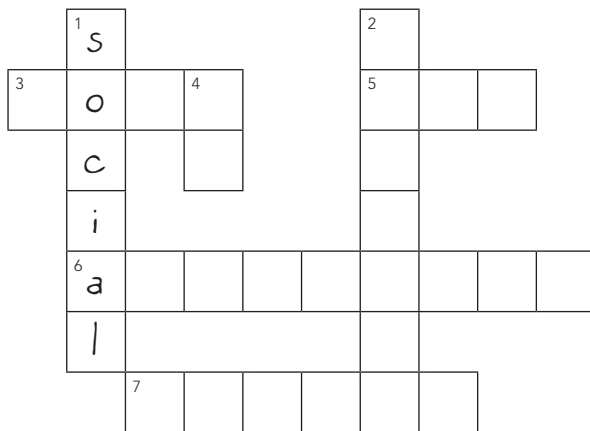
8. What are doctors, dentists and surgeons?

D Number the lines in the correct order to make a text about types of workers in healthcare.

	always have degrees. Doctors, dentists, nurses and
	are always manual workers in hospitals, and doctor's
	manage departments. Professionals in healthcare
	computers. White-collar workers in healthcare are often in office jobs. They
	surgeons are the main professions in healthcare.
	of person. Some people are good with their hands. They
I	There are jobs in healthcare for every kind
	surgeries. Some people are good with people or with

2.6

A Complete the puzzle. Complete the job names and write them in the correct place.



Across

3. _____ carer:
This person helps patients at home.
5. _____ technician:
This person works in a laboratory.
6. dental _____:
This person works with a dentist.
7. _____ therapist:
This person helps people to speak.

Down

1. *social* worker:
This person talks to people about their problems.
2. _____ surgeon:
This person makes patients look better.
4. _____ doctor:
This person works in an emergency department.

B Write the missing vowels in each word.

1. s _ a _ l _ a _ ry
2. sk _ _ ll _ _ d
3. m _ _ n _ _ _ l
4. pr _ _ f _ _ ss _ _ _ n _ _ l
5. m _ _ d _ _ c _ _ l
6. _ _ _ rns
7. _ _ q _ _ _ pm _ _ nt
8. r _ _ l _ _ _ bl _ _

C Write the amounts as numbers.

1. a hundred and twenty 120
2. six hundred and five _____
3. three hundred and seventy _____
4. nine hundred and eighty _____
5. one thousand two hundred _____
6. eleven thousand five hundred _____
7. thirty-six thousand eight hundred and twenty-six _____
8. a hundred and seventy-four thousand two hundred _____

D Write a paragraph about Pham Van Duc. Use a word or phrase from each box.

Pham Van Duc is 21.

Pham Van Duc He His work His job His colleagues	is are	well-paid. 21. from Vietnam. friendly. a professional worker. interesting. a GP.
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E Write the opposite of each word.

1. big small
2. down _____
3. difficult _____
4. good _____
5. unimportant _____
6. interesting _____
7. old _____
8. hot _____